



HELP LINE PROTOCOL – STEP BY STEP

1. CLEANSE THE SKIN WITH A PRE-WAX PRODUCT (lotion, gel, or mousse), drying it with a tissue to remove cream, makeup, and residue.

2. PROTECT THE SKIN WITH ANTI-HYPERHIDROSIS POWDER:

- Apply a small amount evenly on the area to be waxed (like cosmetic talc).

3. PERFORM HAIR REMOVAL ON THE SELECTED AREA:

- This protocol applies to liposoluble wax, natural/synthetic film wax, and sugar paste.



4. CHOOSE THE CORRECT POST-HAIR REMOVAL PRODUCT:

Option 1: Anti-Stress Powder

- For hormonal areas where coarse/difficult hair has been removed.
- Helps reduce redness, irritation, and small blood spots caused by large hair bulbs.
- Ideal for clients who dislike heavy creams or oils after waxing.
- Apply a small amount evenly with a tissue.
- Provides immediate relief, prevents sweating, and leaves the skin soft to the touch.

Option 2: Help Mask

- For redness treatment and prevention of ingrown hairs.
- Ideal for clients seeking comfort and a leave-on mask.

5. PEELING TREATMENT:

- Recommended as Step 1 before waxing.
- Suggest weekly use at home.
- Alternative: Offer it as a monthly treatment during waxing sessions.
- Application: Mix the powder with a few drops of lukewarm water and apply after cleansing with Italwax pre-wax product.
- Leave on for 1 minute, then rinse with a damp disposable wipe.

